

DAFTAR PUSTAKA

- Abdussamad, Z. (2021). Metodologi Penelitian Kualitatif. In *Syakir Media Press*.
- Andrade-Cunha, M., Irimia-Diéguez, A., & Perea-Khalifi, D. (2025). Co-creation of experiences in tourism: A conceptual perspective through a meta-review and thematic mapping. *Tourism and Management Studies*, 21(2), 29–51. <https://doi.org/10.18089/tms.20250203>
- Ani Wijayanti, & Yitno Purwoko. (2022). Identifikasi indikator kinerja pengelolaan desa wisata rintisan, study kasus desa wisata Karang, Trimulyo, Sleman. *Journal Of Tourism And Economic*, 5(2), 130–146. <https://doi.org/10.36594/jtec/qmv6rk38>
- Ansell, C., & Torfing, J. (2021). A New Public Governance Based on Co-creation. In *Public Governance as Co-creation*. <https://doi.org/10.1017/9781108765381.001>
- Badan dan Pusat Statistik. (2024). *Jumlah Perjalanan Wisatawan Nusantara Menurut Kabupaten/Kota Asal di Jawa Timur (Perjalanan)*. <https://jatim.bps.go.id/id/statistics-table/2/NjIyIzI=/jumlah-perjalanan-wisatawan-nusantara-menurut-kabupaten-kota-asal-di-jawa-timur-perjalanan-.html>
- Baxter, P., & Jack, S. (2008). Qualitative Case Study Methodology: Study Design and Implementation for Novice Researchers. *The Qualitative Report*, 13(4), 544–559. <https://doi.org/10.46743/2160-3715/2008.1573>
- Bentzen, T. Ø., Sørensen, E., & Torfing, J. (2020). Strengthening public service production, administrative problem solving, and political leadership through co-creation of innovative public value outcomes? *Innovation Journal*, 25(1), 1–28.
- Bramwell, B., & Lane, B. (2011). *Critical research on the governance of tourism and sustainability*. September 2014, 37–41. <https://doi.org/10.1080/09669582.2011.580586>
- Buonincontri, P., Morvillo, A., Okumus, F., & van Niekerk, M. (2017). Managing the experience co-creation process in tourism destinations: Empirical findings from Naples. *Tourism Management*, 62, 264–277. <https://doi.org/10.1016/j.tourman.2017.04.014>
- Campos, A. C., Mendes, J., do Valle, P. O., & Scott, N. (2018). Co-creation of tourist experiences: A literature review. *Current Issues in Tourism*, 21(4), 369–400. <https://doi.org/10.1080/13683500.2015.1081158>
- Capolupo, N., Piscopo, G., & Annarumma, C. (2020). Value co-creation and co-production in the interaction between citizens and public administration: A systematic literature review. *Kybernetes*, 49(2), 313–331. <https://doi.org/10.1108/K-07-2018-0383>

- Creswell, J. W. (2009). Research Design Qualitative, Quantitative, and Mixed Methods Approaches. In *Sage Publications Ltd* (Vol. 8). SAGE.
- Ćwikła, M., Garzillo, C., Bosone, M., & Gravagnuolo, A. (2025). Stakeholders Engagement Processes for Co-Creation of Strategic Action Plans for Circular and Human-Centred Cultural Tourism in European Heritage Sites. *Advances in Cultural Tourism Research*, 47–67. <https://doi.org/10.1007/978-3-031-65537-1>
- Denhardt, R. B., & Denhardt, J. V. (2000). The new public service: Serving rather than steering. *Public Administration Review*, 60(6), 549–559. <https://doi.org/10.1111/0033-3352.00117>
- Firdausi, N. A. (2024). *JPIS (Jurnal Pendidikan Ilmu Sosial) Sustainable Heritage Tourism Development : A Study Systematic Literature Review*. 33(2), 211–220.
- GoodStats. (2024). Pariwisata RI Hasilkan Devisa US\$14 Miliar. *Data.Goodstats.Id*. <https://data.goodstats.id/statistic/tahun-2023-%0Apariwisata-ri-hasilkan-devisa-us14-miliar-YTF10>
- Grcheva, O., & Vehbi, B. O. (2021). From public participation to co-creation in the cultural heritage management decision-making process. *Sustainability (Switzerland)*, 13(16). <https://doi.org/10.3390/su13169321>
- Hermawan, R., Wicaksono Puji, K., Permanasari Nila, P., & A Fari, H. (2019). *Tata Kelola Destinasi Pariwisata Heritage Kota Malang. February 2025*, 8–70. https://www.researchgate.net/publication/349363367_Tata_Kelola_Destinasi_Pariwisata_Heritage_Kota_Malang
- Hidayat, S., & Pramudya, W. (2025). Stakeholder Collaboration in Revitalising Peneleh Heritage Tourism Area in Surabaya: A Pentahelix Perspective. *Journal of Tourism Sustainability*, 5(5), 303–316. <https://doi.org/10.35313/jtospolban.v5i5.181>
- Hudiya, N., Natalia, A., Kawigraha, A., & Hapid, A. (2021). PENGEMBANGAN APLIKASI E-INVENTORY BARANG INVENTARIS NEGARA DI PTSPM - BPPT. *Teknologi Informasi Dan Ilmu Komputer*, 8. <https://doi.org/10.25126/jtiik.202184504>
- Jadesta. (2025). Peta Sebaran Desa Wisata. *Kemenparekraf Go.Id*. <https://jadesta.kemenparekraf.go.id/sebaran>
- Jukić, T., Pevcin, P., Benčina, J., Dečman, M., & Vrbek, S. (2019). Collaborative innovation in public administration: Theoretical background and research trends of co-production and co-creation. *Administrative Sciences*, 9(4). <https://doi.org/10.3390/admsci9040090>
- Kemenparekraf. (2025). Jejaring Desa Wisata. *Kemenparekraf Go.Id*. <https://jadesta.kemenparekraf.go.id/sebaran>

- Kementerian Pariwisata dan Ekonomi Kreatif. (2021). Pedoman Desa Wisata. In *Pedoman Desa Wisata KEMENPAREKRAF 2019*.
- Kompas. (2010). *Indonesia Kaya Objek Wisata*. https://bandung.kompas.com/read/2010/12/07/21280952/~Travel~News?lgn_method=google&google_btn=onetap
- Krogh, A. H., & Triantafillou, P. (2024). Developing New Public Governance as a public management reform model. *Public Management Review*, 26(10), 3040–3056. <https://doi.org/10.1080/14719037.2024.2313539>
- Lan, T., Zheng, Z., Tian, D., Zhang, R., Law, R., & Zhang, M. (2021). Resident-tourist value co-creation in the intangible cultural heritage tourism context: The role of residents' perception of tourism development and emotional solidarity. *Sustainability (Switzerland)*, 13(3), 1–19. <https://doi.org/10.3390/su13031369>
- Li, Y., Hunter, C., Hassan, A., & Rahman, M. (2015). Journal of Cultural Heritage Management and Sustainable Development Community involvement for sustainable heritage tourism: a conceptual model"Community involvement for sustainable heritage tourism: a conceptual model". *Journal of Cultural Heritage Management and Sustainable Development Iss*, 5(3), 248–262.
- Lusch, R. F., & Vargo, S. L. (2006). Service-dominant logic: Reactions, reflections and refinements. *Marketing Theory*, 6(3), 281–288. <https://doi.org/10.1177/1470593106066781>
- Madania, K., Ramadhan, A., & Ratman, T. (2025). *Cultural Heritage Tourism in Indonesia : An Ethnographic Study of Sustainable Development and Community Participation Results and discussions*. 1(2), 61–66.
- Mijnheer, C. L., & Gamble, J. R. (2019). Value co-creation at heritage visitor attractions: A case study of Gladstone's Land. *Tourism Management Perspectives*, 32(January), 100567. <https://doi.org/10.1016/j.tmp.2019.100567>
- Miles, M. B., Huberman, A. M., & Saldana, J. (2014). *Qualitative Data Analyst*. In Sage.
- Minkiewicz, J., Evans, J., & Bridson, K. (2014). How do consumers co-create their experiences? An exploration in the heritage sector. *Journal of Marketing Management*, 30(1--2), 30–59. <https://doi.org/10.1080/0267257X.2013.800899>
- Mulyadi, L., Fathony, B., & Prikasari, E. (2019). Monograf-Potensi Kampung Heritage Kayutangan Sebagai Destinasi Wisata di Kota Malang. In *Deazha* (Vol. 53, Issue 9).
- Nabatchi, M. (2017). *Varieties of Participation in Public Services : The Who , When , and What of Coproduction Open Research Online Varieties of Participation in Public Services : The Who , .* <https://doi.org/10.1111/puar.12765>

- Nambisan, S., & Nambisan, P. (2013). Engaging Citizens in Co-Creation in Public Services - Lessons Learned and Best Practices. *IBM Center for The Business of Government, January 2013*, 53.
- Nurany, F., Curtinawati, R. F., Khoir, F., Bachtiar, R. N. A., & Yusufi, A. D. (2025). MODEL PENGEMBANGAN PARIWISATA BERKELANJUTAN KAMPUNG PENELEH BERBASIS *URBAN HERITAGE TOURISM* SEBAGAI UPAYA PELESTARIAN IDENTITAS KOTA SURABAYA. *Jurnal Mediasosian : Jurnal Ilmu Sosial Dan Administrasi Negara*, 9(2), 282–298. <https://doi.org/10.30737/mediasosian.v9i2.6800>
- Nurany, F., Fitriawardhani, T., Fasya, D. I., Wahyuni, D., & Damianty, O. L. (2023). Eksplorasi Potensi Wisata Heritage Kampung Peneleh Sebagai Daya Tarik Wisata. *Prosiding Seminar Nasional & Call for Paper “Penguatan Kapasitas Sumber Daya Manusia Menuju Indonesia Emas 2024,”* 9(1), 136–147.
- Nurany, F., Irianto, H., Prasetyowati, T., Ismail, I., Yusufi, A. D., & Bachtiar, R. N. (2025). Memadukan Sejarah dan Pariwisata: Implementasi Kebijakan Urban Heritage Tourism Di Kampung Peneleh Surabaya. *Moderasi: Jurnal Studi Ilmu Pengetahuan Sosial*, 6(1), 63–78. <https://doi.org/10.24239/moderasi.vol6.iss1.500>
- Nurwati, D., Muhammad, A. S., & Suswaini, E. (2020). Analisis Jejaring Pelaku Pariwisata Di Kabupaten Bintan : Studi Pada Event Ironman Bintan. *Sosiohumaniora Kodepena Information Center for Indonesian Social Sciences*, 1(1), 100–116. <https://jsk.kodepena.org/index.php/jsk/article/view/15>
- Osborne, S. P. (2010). The new public governance? In *Public Management Review* (Vol. 8, Issue 3). <https://doi.org/10.1080/14719030600853022>
- Osborne, S. P., Stokosch, K., & Radnor, Z. (2018). Co-creation and co-production in public services: Urgent issues in practice and research. *Co-Production and Co-Creation: Engaging Citizens in Public Services*, 3–8. <https://doi.org/10.4324/9781315204956>
- Pasolong, H. (2020). Metode Penelitian Administrasi Publik. In *Alfabeta, CV* (Ke empat). ALFABETA.
- Prahalad, C. K., & Ramaswamy, V. (2004). Co-creation experiences: The next practice in value creation. *Journal of Interactive Marketing*, 18(3), 5–14. <https://doi.org/10.1002/dir.20015>
- Prathama, D. W. A., & Idajati, H. (2024). Identification of Place Identity Characteristics in Walking Tour of Peneleh Heritage Kampong, Surabaya City, Indonesia. *Media Konservasi*, 29(3), 497–509. <https://doi.org/10.29244/medkon.29.3.497>
- Pratiwi, D. I., Zahra, J. A. A., & Aliyah, I. (2022). Konservasi Kawasan Heritage

- (Studi Kasus: Koridor Jalan Braga, Kota Bandung, Indonesia). *Cakra Wisata*, 23, 36. <https://jurnal.uns.ac.id/cakra-wisata/article/view/70114/39668>
- Putra, I. G. W. P., Murdana, I. K., & Surata, I. K. (2020). Strategi pengembangan heritage tourism dalam mewujudkan pariwisata berkelanjutan di kota Denpasar, Bali. *Tulisan Ilmiah Pariwisata*, 3(2), 42–48. <https://doi.org/http://dx.doi.org/10.31314/tulip.6.2.65-74.2023>
- Rahayu, S., Pembangunan, U., & Budi, P. (2023). *Buku Manajemen Pariwisata* (Issue April 2022).
- Rahma, A. A. (2020). Potensi Sumber Daya Alam dalam Mengembangkan Sektor Pariwisata di Indonesia. *Jurnal Nasional Pariwisata*, 12(April), 19–31.
- Rasulov, A., Madjitova, J., & Islomova, D. (2022). Principles of Tourism Development in Downstream Zarafshan District. *American Journal Of Social Sciences And Humanity Research*, 02(05), 11–16. <https://doi.org/10.37547/ajsshr/volume02issue05-03>
- Renold, Teng, M. B. A., Anjarsari, H., & Badollahi, M. Z. (2020). Development of Cultural Tourism Destinations Based on Historical Myths and Buildings of Makassar City (Ethnographic Study). *Pariwisata*, 7(1), 12–19.
- Rivo, M. G. (2023). New Public Governance Dalam Mengembangkan Organisasi Internasional Untuk Menyelesaikan Masalah Ekonomi Global Pasca Covid-19 Muchamad Gustavo Rivo (202010124). *Researchgate.Net*, March. https://www.researchgate.net/profile/Muchamad-Gustavo-Rivo-2/publication/369588147_New_Public_Governance_Dalam_Mengembangkan_Organisasi_Internasional_Untuk_Menyelesaikan_Masalah_Ekonomi_Global_Pasca_Covid-19_Muchamad_Gustavo_Rivo_202010124/links/64293c883
- RRi. (2023). Peneleh Heritage, Kawasan Wisata Sejarah Tiga Zaman. *Rri.Co.Id*. <https://rri.co.id/daerah/415347/peneleh-heritage-kawasan-wisata-sejarah-tiga-zaman>
- Safaria, A. F., Rahmayanti, R., & Yulianti, R. (2023). Kebijakan Keterbukaan Informasi Publik (Uu Kip): Implementasi Paradigma New Public Governance (Npg)? *JIPAGS (Journal of Indonesian Public Administration and Governance Studies)*, 7(2), 60–68. <https://doi.org/10.31506/jipags.v7i2.20673>
- Safitri Vandayani, D., & Widiyarta, A. (2022). Indonesian Governance Journal (Kajian Politik-Pemerintahan) Collaborative Governance dalam Pengembangan Kampung Majapahit Sebagai Desa Wisata di Desa Bejjong Kecamatan Trowulan Kabupaten Mojokerto. *Indonesian Governance Journal*, 05(01), 57–69. <https://doi.org/10.24905/igj.v5i1.2003>
- Siallagan, anthony fransisko. (2011). Analisis Permintaan Wisatawan Nusantara Objek Wisata Batu Kursi Siallagan , Kecamatan Simanindo , Kabupaten Samosir. *Skripsi, Ekonomi Universitas Diponegoro, Semarang.*, 1–90.

- Sofiyanti, T., & Khairiah, N. (2024). *STRATEGI DIRECTING UNTUK MENINGKATKAN KINERJA DALAM PERSPEKTIF NEW PUBLIC GOVERNANCE DI DINAS KOMINFO KOTA MEDAN*. 4(1). file:///C:/Users/Devani Pradipta/Downloads/16104-57689-1-PB.pdf
- Sugiyono. (2023). Metode Penelitian Kuakitatif. In *ALFABETA BANDUNG* (Vol. 2, Issue 5).
- Sumiarsa, F. F. (2025). Accessible Heritage Tourism Through Universal Design: A Case Study of Peneleh, Surabaya. *Journal of Tourism Sustainability*, 5(4), 193–203. <https://doi.org/10.35313/jtospolban.v5i4.166>
- Torring, J., Sørensen, E., & Røiseland, A. (2016). *Transforming the Public Sector Into an Arena for Co-Creation: Barriers, Drivers, Benefits, and Ways Forward*. 1–31. <https://doi.org/10.1177/0095399716680057>
- Torring, J., Sørensen, E., & Røiseland, A. (2019). Transforming the Public Sector Into an Arena for Co-Creation: Barriers, Drivers, Benefits, and Ways Forward. *Administration and Society*, 51(5), 795–825. <https://doi.org/10.1177/0095399716680057>
- Torre, A., & Christodoulou, C. (2021). Co-creation of narratives for “minor” sites of cultural heritage in euro-mediterranean peri-urban areas: Conditions of a small temple on the east coast of attica, greece. *Heritage*, 4(4), 2918–2941. <https://doi.org/10.3390/heritage4040163>
- Tsai, C.-H., & Chiu, C.-F. (2023). Value Co-Creation Process in Multi-Stakeholder Partnerships: The Case of Hakka Heritage Tourism in Taiwan. *International Journal of Applied Research in Business and Management*, 4(3), 119–140. <https://doi.org/10.51137/ijarbm.2023.4.3.7>
- Widya, K. S., & Santoso, E. B. (2024). Strategi Pengembangan Community Based Tourism Berdasarkan Peran Stakeholder Masyarakat (Studi Kasus: Kawasan Wisata Peneleh Kota Surabaya). *Jurnal Penataan Ruang*, 19(1), 80. <https://doi.org/10.12962/j2716179x.v19i0.20846>
- Zaenuri, M. (2012). Perlunya Perubahan Paradigma Dari New Public Management ke New Public Governance di Indonesia. *Unisia*, 34(77), 207–218. <https://doi.org/10.20885/unisia.vol34.iss77.art8>
- Zahro, F. (2024). *Gubernur Khofifah Sebut Kunjungan Turis Mancanegara ke Jatim Meningkatkan Signifikan*. <https://surabaya.tribunnews.com/2024/01/05/gubernur-khofifah-sebut-kunjungan-turis-mancanegara-ke-jatim-meningkat-signifikan-tembus-194367>