

## **CHAPTER V**

### **CLOSING**

#### **5.1. Conclusion**

The following conclusions are drawn based on the findings of the conducted research:

1. The web-based ticket recap system has been successfully designed and developed as a digital solution to replace the manual recording process that was previously used at the Tandes Police Station.
2. The implementation of this web-based ticket recap system facilitates Tandes Police administrative officers in recording tickets more effectively, streamlines the reporting process, and significantly reduces the risk of data loss..
3. Based on a series of tests conducted using the Blackbox Testing method, all features within the system are proven to function properly and produce outputs that are in accordance with the predetermined business process flow of the web-based ticket recap system.

#### **5.2. Development Suggestions**

1. Optimize the system interface on mobile devices to enable more convenient mobile use. This would allow officers to record or review recapitulation data without always needing to be in front of a computer.
2. Add an audit log feature that records every activity performed by a user, including who added, edited, or deleted ticket recap data and when the action was performed.