

DAFTAR PUSTAKA

- [1] I. G. B. P. Adiwijaya, “Kemudahan Penggunaan, Tingkat Keberhasilan Transaksi, Kemampuan Sistem Teknologi, Kepercayaan dan Minat Bertransaksi Menggunakan Mobile Banking,” *J. Manaj. Bisnis*, vol. 15, no. 3, Art. no. 3, Jul. 2018, doi: 10.38043/jmb.v15i3.611.
- [2] D. Gustino, “Delone & McLean IS Success Model,” School of Information Systems. Accessed: May 25, 2024. [Online]. Available: <https://sis.binus.ac.id/2019/04/11/delone-mclean-is-success-model/>
- [3] A. Yunia, I. Kaniawulan, and H. D. Singasatia, “ANALISIS KESUKSESAN APLIKASI E-COMMERCE TOKOPEDIA MENGGUNAKAN MODEL DELONE AND MCLEAN,” *J. Inform. Teknol. Dan Sains Jinteks*, vol. 4, no. 3, Art. no. 3, Aug. 2022, doi: 10.51401/jinteks.v4i3.1947.
- [4] T. Nursidah, “Evaluasi Kesuksesan Penerapan Website Knowledge Management (KM) Pada PT. XYZ Menggunakan Information Systems Success Model (ISSM),” masters, Institut Technology Sepuluh Nopember, 2015. Accessed: May 14, 2024. [Online]. Available: <https://repository.its.ac.id/63044/>
- [5] M. J. H. U. Simanungkalit, “Konsep Dasar Sistem Informasi,” *Lect Notes Sist Inf*, pp. 1–10, 2012.
- [6] S. Sukardi and F. Rozi, “PENGARUH MODEL PEMBELAJARAN ONLINE DILENGKAPI DENGAN TUTORIAL TERHADAP HASIL BELAJAR,” *JIPI J. Ilm. Penelit. Dan Pembelajaran Inform.*, vol. 4, no. 2, Art. no. 2, Dec. 2019, doi: 10.29100/jipi.v4i2.1066.
- [7] C. Halton, “Point-of-Sale Terminal: What it is and How It Works,” Investopedia. Accessed: Dec. 15, 2023. [Online]. Available: <https://www.investopedia.com/terms/p/point-of-sale-terminal.asp>

- [8] S. Hamilton and N. L. Chervany, “Evaluating Information System Effectiveness - Part I: Comparing Evaluation Approaches,” *MIS Q.*, vol. 5, no. 3, pp. 55–69, 1981, doi: 10.2307/249291.
- [9] Iliyana, “Advantages and disadvantages of using barcode scanner - Scanbot SDK.” Accessed: May 15, 2024. [Online]. Available: <https://scanbot.io/blog/barcode-reader-pros-cons/>
- [10] A. P. Utomo, N. Mariana, and Saefurrohman, “Evaluasi Keberhasilan Sistem Informasi Universitas | JATISI (Jurnal Teknik Informatika dan Sistem Informasi),” Mar. 2023, Accessed: May 14, 2024. [Online]. Available: <https://jurnal.mdp.ac.id/index.php/jatisi/article/view/3604>
- [11] S. Liang, M. Siahaan, and J. Jocelyn, “Analisis Kesuksesan Aplikasi M-Paspor di Kota Batam dengan Menggunakan Model Delone dan Mclean,” *J. Sist. Inf. Bisnis*, vol. 14, no. 1, pp. 38–45, Jan. 2024, doi: 10.21456/vol14iss1pp38-45.
- [12] W. H. DeLone and E. R. McLean, “Information Systems Success: The Quest for the Dependent Variable,” *Inf. Syst. Res.*, vol. 3, no. 1, pp. 60–95, Mar. 1992, doi: 10.1287/isre.3.1.60.
- [13] W. H. Delone and E. R. McLean, “The DeLone and McLean Model of Information Systems Success: A Ten-Year Update,” *J. Manag. Inf. Syst.*, vol. 19, no. 4, pp. 9–30, Apr. 2003, doi: 10.1080/07421222.2003.11045748.
- [14] L. S. Wara, L. Kalangi, and H. Gamaliel, “PENGUJIAN MODEL KESUKSESAN SISTEM INFORMASI DELONE DAN MCLEAN PADA SISTEM APLIKASI PEMERIKSAAN (SIAP) DI BADAN PEMERIKSA KEUANGAN REPUBLIK INDONESIA PERWAKILAN PROVINSI SULAWESI UTARA,” *J. Ris. Akunt. DAN Audit. GOODWILL*, vol. 12, no. 1, Art. no. 1, Jan. 2021, doi: 10.35800/jjs.v12i1.31885.

- [15] W. Sardjono, D. M. Kristin, G. R. Putra, G. Salim, and S. Subiyantoro, “Evaluation Model of YachtERS Information System Implementation Success Using DeLone and McLean to Increase Organization Performance,” 2022, *ICIC International* 學會: 02. doi: 10.24507/icicel.16.02.205.
- [16] E. Kurniawan and V. U. Tjhin, “Measuring geospatial information system success on individual performance impact,” *Indones. J. Electr. Eng. Comput. Sci.*, vol. 30, no. 2, p. 1128, May 2023, doi: 10.11591/ijeecs.v30.i2.pp1128-1139.
- [17] B. Chow and N. Legowo, “Factors Influencing User Satisfaction of PeduliLindungi App with UTAUT & Delone Mclean Models: A Case Study in Indonesia,” *J. Syst. Manag. Sci.*, vol. 13, no. 2, Apr. 2023, doi: 10.33168/JSMS.2023.0212.
- [18] P. Dirgantari, Y. Hidayat, M. H. Mahphoth, R. Nugraheni, and I. Ijost, “Level of Use and Satisfaction of E-Commerce Customers in Covid-19 Pandemic Period: An Information System Success Model (ISSM) Approach,” *Indones. J. Sci. Technol.*, vol. 5, pp. 261–270, Sep. 2020, doi: 10.17509/ijost.v5i2.24617.
- [19] D. S. Putra and M. A. Darmawan, “Analisis Kepuasan Pengguna Sistem Informasi Administrasi Rumah Sakit (SIARS) dengan Model Delone and Mclean,” *J. Sist. Inf. BISNIS*, vol. 11, no. 1, pp. 78–85, Sep. 2021, doi: 10.21456/vol11iss1pp78-85.
- [20] A. Lutfi, “Factors affecting the success of accounting information system from the lens of DeLone and McLean IS model,” *Int. J. Inf. Manag. Data Insights*, vol. 3, no. 2, p. 100202, Nov. 2023, doi: 10.1016/j.jjimei.2023.100202.
- [21] Y.-S. Wang and Y.-W. Liao, “Assessing eGovernment systems success: A validation of the DeLone and McLean model of information systems success,” *Gov. Inf. Q.*, vol. 25, no. 4, pp. 717–733, Oct. 2008, doi: 10.1016/j.giq.2007.06.002.

- [22] I. Nurdin and S. Hartati, *METODOLOGI PENELITIAN SOSIAL*. Surabaya: Media Sahabat Surabaya, 2019. doi: 10/17/peerreview-Metodologi%20Penelitian%20Sosial.pdf.
- [23] S. R. Mulyani, *METODOLOGI PENELITIAN*. CV WIDINA MEDIA UTAMA, 2021. Accessed: May 30, 2024. [Online]. Available: <https://repository.penerbitwidina.com/publications/337809/>
- [24] Sugiyono, *Metode penelitian kuantitatif, kualitatif, dan R&D / Sugiyono / OPAC Perpustakaan Nasional RI*. 2021. Accessed: Jun. 03, 2024. [Online]. Available: <https://opac.perpusnas.go.id/DetailOpac.aspx?id=1543971#>
- [25] N. F. Amin, S. Garancang, and K. Abunawas, “Konsep Umum Populasi dan Sampel dalam Penelitian,” *PILAR*, vol. 14, no. 1, Art. no. 1, Jun. 2023.
- [26] S. Arikunto, *Prosedur penelitian : suatu pendekatan praktik / Suharsimi Arikunto / OPAC Perpustakaan Nasional RI*. 2010. Accessed: May 25, 2024. [Online]. Available: <https://opac.perpusnas.go.id/DetailOpac.aspx?id=801361#>
- [27] F. Widianto and M. A. Nasution, “PENGARUH PERILAKU KONSUMEN DAN PERUBAHAN PASAR TERHADAP TINGKAT PENJUALAN WULING DI PT ARISTA JAYA LESTARI CABANG SM RAJA MEDAN,” *J. Econ. Manag. Bus.*, vol. 1, no. 2, pp. 169–175, Feb. 2023, doi: 10.46576/jfeb.v1i2.2837.
- [28] H. H. Abdullah and D. A. T. Juniarti, “PENERAPAN ECONOMIC ORDER QUANTITY (EOQ) UNTUK PERSEDIAAN TEH GOALPARA SEDUH DALAM UPAYA EFISIENSI BIAYA PERSEDIAAN DI UNIT INDUSTRI HILIR TEH PADA PT PERKEBUNAN NUSANTARA VIII,” other, Perpustakaan Fakultas Ekonomi dan Bisnis Unpas Bandung, 2017. Accessed: Oct. 23, 2024. [Online]. Available: <http://fe.unpas.ac.id/>

- [29] P. S. Aldira, “PENGARUH TUNJANGAN KINERJA TERHADAP PRODUKTIVITAS KERJA PEGAWAI DI LEMBAGA PENYIARAN PUBLIK RADIO REPUBLIK INDONESIA (LPP RRI) MALANG,” Undergraduate, STIE Malangkucecwara, 2021. Accessed: Nov. 03, 2024. [Online]. Available: <https://repository.stie-mce.ac.id/1487/repository.stie-mce.ac.id>
- [30] J. Iivari, “An Empirical Test of the DeLone-McLean Model of Information System Success,” *ACM SIGMIS Database*, vol. 36, pp. 8–27, Jun. 2005, doi: 10.1145/1066149.1066152.
- [31] P. H. Saputro, D. Budiyanto, and J. Santoso, “Model Delone and Mclean Untuk Mengukur Kesuksesan E-Government Kota Pekalongan,” *Sci. J. Inform.*, vol. 2, no. 1, Art. no. 1, 2015, doi: 10.15294/sji.v2i1.4523.
- [32] F. Davis and F. Davis, “Perceived Usefulness, Perceived Ease of Use, and User Acceptance of Information Technology,” *MIS Q.*, vol. 13, p. 319, Sep. 1989, doi: 10.2307/249008.
- [33] F. N. Kerlinger and H. B. Lee, *Foundations of Behavioral Research*. Harcourt College Publishers, 2000.
- [34] M. Muhyi, *METODOLOGI PENELITIAN*. Adi Buana University Press, 2018.
- [35] S. Santoso, *AMOS 22 untuk Structural Equation Modelling*. Elex Media Komputindo, 2015.
- [36] F. Evan, “Multivariate Analysis – Structural Equation Model (SEM – PLS),” School of Information Systems. Accessed: Jun. 04, 2024. [Online]. Available: <https://sis.binus.ac.id/2022/04/27/multivariate-analysis-structural-equation-model-sem-pls/>
- [37] D. L. Trenggonowati and K. Kulsum, “ANALISIS FAKTOR OPTIMALISASI GOLDEN AGE ANAK USIA DINI STUDI KASUS DI

KOTA CILEGON,” *J. Ind. Serv.*, vol. 4, no. 1, Oct. 2018, doi: 10.36055/jiss.v4i1.4088.

- [38] I. Ghazali, *Structural Equation Modeling Metode Alternatif dengan Partial Least Squares (PLS)*. 2014.
- [39] A. Hidayat, “PLS SEM: Pengukuran Kecocokan Model (Inner model dan Outer Model),” Uji Statistik. Accessed: Jun. 04, 2024. [Online]. Available: <https://www.statistikian.com/2018/08/pls-sem-pengukuran-kecocokan-model-inner-dan-outer.html>
- [40] W. W. Chin, “The partial least squares approach for structural equation modeling,” in *Modern methods for business research*, in Methodology for business and management. , Mahwah, NJ, US: Lawrence Erlbaum Associates Publishers, 1998, pp. 295–336.