

## DAFTAR PUSTAKA

- 2002, Indrajit; 2016, A. (n.d.). *e-Government In Action : Ragam Kasus Implementasi Sukses Di Berbagai Belahan Dunia*.
- Ajzen, F. dan. (1980). *No Title*.
- Al-Hujran, O., Al-Debei, M. M., Chatfield, A., & Migdadi, M. (2015). The imperative of influencing citizen attitude toward e-government adoption and use. *Computers in Human Behavior*, 53, 189–203.  
<https://doi.org/10.1016/j.chb.2015.06.025>
- Arifudin, A., Mursityo, Y. T., & Herlambang, A. D. (2019). Evaluasi Kualitas Sistem Informasi Perencanaan dan Penganggaran Badan Perencanaan, Penelitian, Pengembangan Kota Malang dengan Technology Acceptance Model (TAM) Termodifikasi. *Jurnal Pengembangan Teknologi Informasi Dan Ilmu Komputer*, 3(6), 5917–5925.
- Belanche, D., Casaló, L. V., & Flavián, C. (2012). Cuadernos de Economía y Dirección de la Empresa Integrating trust and personal values into the Technology Acceptance Model : The case of e-government services adoption. *Cuadernos de Economía y Dirección de La Empresa*, 15(4), 192–204. <https://doi.org/10.1016/j.cede.2012.04.004>
- Carter, L., & Bélanger, F. (2005). The utilization of e-government services: Citizen trust, innovation and acceptance factors. *Information Systems Journal*, 15(1), 5–25. <https://doi.org/10.1111/j.1365-2575.2005.00183.x>
- Carter, L., Weerakkody, V., Phillips, B., & Dwivedi, Y. K. (2016). *Citizen Adoption of E-Government Services : Exploring Citizen Perceptions of Online Services in the United States and United Kingdom Citizen Adoption of E-Government Services : Exploring Citizen Perceptions of Online Services in the United States and Unit. 0530*(May).  
<https://doi.org/10.1080/10580530.2016.1155948>
- Compeau, D., & Higgins, C. (1995). Development of a Measure and Initial Test. *Management Information Systems Research Center, University of Minnesota*, 19(2), 189–211.
- Darman. (2015). *JENIS DAN SUMBER DATA*.

- <http://theorymethod.blogspot.com/2015/12/jenis-dan-sumber-data.html>
- Davis, (1989a). *A technology acceptance model for empirically testing new end-user information systems : theory and results*. Massachusetts Institute of Technology
- Davis, F. D. (1989b). *User Acceptance of Computer Technology : A Comparison of Two Theoretical Models User Acceptance Of Computer Technology : A Comparison Of Two*. August. <https://doi.org/10.1287/mnsc.35.8.982>
- Delone, W. H., & Mclean, E. R. (1992). *Information Systems Success: The Quest for the Dependent Variable*. 4.
- Hanif, L., & Krismayani, I. (n.d.). *Relevansi ketersediaan koleksi terhadap pemenuhan kebutuhan informasi mahasiswa di perpustakaan pusat universitas pgri semarang*.
- Hengky, G. &. (2015). *Partial Least Squares Konsep, Teknik dan Aplikasi Menggunakan Program SmartPLS 3.0*.
- Herman Dwi Surjono (1996:8). (n.d.). *No Title*.  
<https://www.scribd.com/document/426312863/BAB-II>
- Jang, S. S. (2007). *DOES FOOD QUALITY REALLY MATTER IN RESTAURANTS ? ITS IMPACT ON CUSTOMER SATISFACTION AND*. 31(3), 387–410. <https://doi.org/10.1177/1096348007299924>
- Juliandi, A. (2018). *Structural Equation Model Partial Least Square ( Sem-Pls )*. 1–6. <https://doi.org/10.5281/zenodo.1243777>
- Lasni Julita Siahaan. (2015). Penelitian Perilaku Pengguna Internet Pada Desa Pinter Hasil Pembangunan USO dengan Pendekatan Technology Acceptance Model (TAM) di Provinsi Jawa Tengah Penelitian Perilaku Pengguna Internet Pada Desa Pinter Hasil Pembangunan USO dengan Pendekatan Technolo. *Buletin Pos Dan Telekomunikasi*, 9(1), 71.  
<https://doi.org/10.17933/bpostel.2011.090104>
- Laudon, K. C., & Laudon, J. P. (2014). *Management Information Systems Managing The digital Firm Thirteen Edition Global Edition (SIB)*.
- Lee, Y., Kozar, K. A., & Larsen, K. R. T. (2003). *The Technology Acceptance Model : Past , Present , and Future*. 12(1).
- Lin, F., Fofanah, S. S., & Liang, D. (2011). Assessing citizen adoption of e-

- Government initiatives in Gambia: A validation of the technology acceptance model in information systems success. *Government Information Quarterly*, 28(2), 271–279. <https://doi.org/10.1016/j.giq.2010.09.004>
- Mahmud, R. (2007). *Impact of System Quality , Information Quality and Service Quality on Performance System Quality Intention to Use Net Benefits User Satisfaction Information Quality Service Quality*.
- Margono. (2004). *No Title*. <https://www.statistikian.com/2017/06/teknik-sampling-dalam-penelitian.html>
- Pembahasan Lengkap Teori E-Government menurut Para Ahli dan Contoh Tesis tentang E-Government*. (n.d.). <https://idtesis.com/pembahasan-lengkap-teori-e-government-menurut-para-ahli/>
- Pemerintah Kota Surabaya. (2019). Surabaya Single Window. *Pradhina, Indah Putri*, 1–17. <https://ssw.surabaya.go.id/>
- Pengertian Skala Likert dan Contoh Cara Hitung Kuesionernya*. (n.d.). <https://www.diedit.com/skala-likert/>
- Pengertian Uji Validitas dan Reliabilitas Menurut Definisi Para Ahli*. (n.d.). <https://jagoteori.com/pengertian-uji-validitas-dan-reliabilitas-menurut-definisi-para-ahli/>
- Pipit Maulidiya. (2018). *Kemacetan di Surabaya Bisa Dipantau Lewat Aplikasi SITS*. <https://surabaya.tribunnews.com/2018/10/11/kemacetan-di-surabaya-bisa-dipantau-lewat-aplikasi-sits>
- Prof. Dr. H. Siswoyo Haryono, MM, M. P., & Parwoto Wardoyo, ST, M. (2008). STRUCTURAL EQUATION MODELING Untuk Penelitian Manajemen Menggunakan AMOS 18.00. In *The International Encyclopedia of Communication*. <https://doi.org/10.1002/9781405186407.wbiecs108>
- Sang, S., Lee, J., & Lee, J. (2012). *E-government adoption in ASEAN : the case of Cambodia*. <https://doi.org/10.1108/10662240910998869>
- Semarang, J. S., & Februari, E. (2011). *JURNAL STIE SEMARANG, VOL 3, NO 1, Edisi Februari 2011*. 3(1), 1–14.
- Sholihin, P. . & R. (2013). *Analisis Sem-PLS dengan WarpPLS 3.0* (Seno (Ed.)).
- Sugiyono. (2001). *No Title*. <https://www.statistikian.com/2017/06/teknik-sampling-dalam-penelitian.html>

- Sugiyono, P. D. (n.d.). *Metode Penelitian Kuantitatif, Kualitatif dan R&D*.
- Suharsimi, A. (n.d.). *No Title*. <https://www.dosenpendidikan.co.id/pengertian-populasi-menurut-para-ahli/>
- Sukandarrumidi. (2006). *Metodologi Penelitian*. Yogyakarta: Pers UGM.
- Tujni, B., & Hutrianto, H. (2019). Evaluasi Sistem E-Samsat Berbasis Mobile Untuk Layanan Masyarakat Kota Palembang Dengan Technology Acceptance Model. *Jurnal Ilmiah Matrik*, 20(2), 136–146.  
<https://doi.org/10.33557/jurnalmatrik.v20i2.116>
- Tyas, E. I., & Darma, E. S. (2017). Pengaruh Perceived Usefulness, Perceived Ease of Use, Perceived Enjoyment, dan Actual Usage Terhadap Penerimaan Teknologi Informasi: Studi Empiris Pada Karyawan Bagian Akuntansi dan Keuangan Baitul Maal Wa Tamwil Wilayah Daerah Istimewa Yogyakarta. *Reviu Akuntansi Dan Bisnis Indonesia*, 1(1), 25–35.  
<https://doi.org/10.18196/rab.010103>
- Weerakkody, V., El-Haddadeh, R., Al-Sobhi, F., Shareef, M. A., & Dwivedi, Y. K. (2013). Examining the influence of intermediaries in facilitating e-government adoption: An empirical investigation. *International Journal of Information Management*, 33(5), 716–725.  
<https://doi.org/10.1016/j.ijinfomgt.2013.05.001>