

DAFTAR PUSTAKA

- Aceto, G. (2023). The SECI Model by Nonaka in Knowledge Management: the CERN Experience. *CERN Courier European Organization For Nuclear Research*, 173–180. <https://www.researchgate.net/publication/375800975>
- Agus, D. (2020). Kedudukan Hukum Surat Peringatan (SP) dan Skorsing dalam Proses PHK Buruh/Pekerja. *Jurnal Ilmiah Universitas Batanghari Jambi*, 20(2), 482. <https://doi.org/10.33087/jiubj.v20i2.920>
- Ahsan, A., Dewi, E. S., Suharsono, T., Setyoadi, S., Soplanit, V. G., Ekowati, S. I., Syahniar, N. P., Sirfefa, R. S., Kartika, A. W., Ningrum, E. H., Noviyanti, L. W., & Laili, N. (2021). Knowledge Management-Based Nursing Care Educational Training: A Key Strategy to Improve Healthcare Associated Infection Prevention Behavior. *SAGE Open Nursing*, 7. <https://doi.org/10.1177/23779608211044601>
- Armstrong, Michael. (2009). *Armstrong's Handbook Of Human Resource Management Practice 11th Edition* (Eleventh Edition). Kogan Page. <https://www.koganpage.com/bookdetails.php?ISBN=9780749498283>
- Balducci, C., Schaufeli, W. B., & Fraccaroli, F. (2011). The job demands-resources model and counterproductive work behaviour: The role of job-related affect. *European Journal of Work and Organizational Psychology*, 20(4), 467–496. <https://doi.org/10.1080/13594321003669061>
- Chen, Y., Li, S., Xia, Q., & He, C. (2017). The relationship between job demands and employees' counterproductive work behaviors: The mediating effect of psychological detachment and job anxiety. *Frontiers in Psychology*, 8(OCT). <https://doi.org/10.3389/fpsyg.2017.01890>
- Clark, S. B. (2013). Understanding Counterproductive Work Behavior: Aggressive Employees' Responses To Leader-Member Exchange.
- Crescenzo, P. (2016). An ancient theory for a current problem. *Journal of Health and Social Sciences*, 1, 287–292. <https://doi.org/10.19204/2016/nnct29>

- Damayanti Muli, C. F. A. M., & Sukarno, G. (2023). Analisis Knowledge Management dan Disiplin Kerja terhadap Kinerja Pegawai PT. Tri Tunggal Putra. *J-MAS (Jurnal Manajemen Dan Sains)*, 8(1), 990. <https://doi.org/10.33087/jmas.v8i1.1068>
- Dogan, D., Bogosyan, S., & Acarman, T. (2019). Evaluation of driver stress level with survey, galvanic skin response sensor data, and force-sensing resistor data. *Advances in Mechanical Engineering*, 11(12). <https://doi.org/10.1177/1687814019891555>
- Ebrahimi, S., & Kargar, Z. (2018). Occupational stress among medical residents in educational hospitals. *Annals of Occupational and Environmental Medicine*, 30(1). <https://doi.org/10.1186/s40557-018-0262-8>
- Filius, R., de Jong, J. A., & Roelofs, E. C. (2000). Knowledge management in the HRD office: a comparison of three cases. *Journal of Workplace Learning*, 12(7), 286–295. <https://doi.org/10.1108/13665620010353360>
- Gruys, M. L., & Sackett, P. R. (2003). Investigating the dimensionality of counterproductive work behavior. *International Journal of Selection and Assessment*, 11(1), 30–42. <https://doi.org/10.1111/1468-2389.00224>
- Hartono, J., & Abdillah, W. (2015). *Partial Least Square (PLS) : Alternatif Structural Equation Modeling (SEM) Dalam Penelitian Bisnis : Vol. XIV.* ANDI.
- Homepage, J., Dwi, B., Puslitbang, H., Jalan, T., Perkeretaapian, D., & Medan, J. (2019). Jurnal Penelitian Transportasi Darat Pengaruh Mengemudi Malam dan Kondisi Jalan Monoton Terhadap Tingkat Kelelahan Pengemudi dan Implikasinya Pada Kecelakaan. *Jurnal Penelitian Transportasi Darat*, 21(2), 117–124. <https://doi.org/10.25104/jptd.v21i2.1297>
- Ibrahim, U., & Yusof, R. (2022). The Role of Employee Onboarding Training Program in Mitigating Deviant Workplace Behavior: Job Satisfaction as a Mediator. In *An International Journal* (Vol. 14, Issue 3s).

Kalantar Hormozi, M., & Kabiri Naeini, M. (2015). *European Journal Of Management And Marketing Studies Review And Evaluation Of The Relationship Between Knowledge Management And Staff's Job Engagement Increment And Deviant Behaviors Abatement (Case Study: Mapna Md2 Company) And Evaluation Of The Relationship Between Knowledge Management And Staff's Job Engagement Increment And Deviant Behaviors Abatement (Case Study: Mapna Md2 Company)*. <Https://Doi.Org/10.5281/Zenodo.583642>

Kim, H., Jang, T. W., Kim, H. R., & Lee, S. (2018). Evaluation for fatigue and accident risk of Korean commercial bus drivers. *Tohoku Journal of Experimental Medicine*, 246(3), 191–197. <https://doi.org/10.1620/tjem.246.191>

Macovei, C. M. (2016). Counterproductive Behaviors and Work Performance in Military Organization. *International Conference Knowledge-Based Organization*, 22(2), 444–450. <https://doi.org/10.1515/kbo-2016-0076>

Meisler, G. (2024). Managerial supplication and counterproductive work behavior: Do sadness, political skill and emotional intelligence matter? *Personnel Review*, VI, 175–188. <https://doi.org/10.1108/PR-03-2024-0215>

Meisler, G., Drory, A., & Vigoda-Gadot, E. (2019). Perceived organizational politics and counterproductive work behavior: The mediating role of hostility. *Personnel Review, ahead-of-print*. <https://doi.org/10.1108/PR-12-2017-0392>

Mohaghegh, F., Zaim, H., Dzenopoljac, V., Dzenopoljac, A., & Bontis, N. (2024). Analyzing the effects of knowledge management on organizational performance through knowledge utilization and sustainability. *Knowledge and Process Management*. <https://doi.org/10.1002/kpm.1777>

Norsilan, I. N., Omar, Z., Ahmad, A., Profesional, J. P., Pendidikan, D., Fakulti, L., & Pendidikan, P. (2014). Workplace Deviant Behavior: Does Employee Psychological Job Demand and Lack of Job Resources Influence Employee Workplace Deviant Behavior? In *Jurnal Psikologi Malaysia* (Vol. 28, Issue 2).

- North, K., & Kumta, G. (2018). *Knowledge Management: Vol. VI.* <http://www.springer.com/series/10099>
- O Ugwo, F. (2018). Walking the Tightrope: Perceived High Workload, Positive Affectivity and Counter Productive Work Behaviors in the Nigerian Context. *Psychology and Behavioral Science International Journal*, 8(3). <https://doi.org/10.19080/pbsij.2018.08.555739>
- Opatha, I. M., & Takahashi, Y. (2024). Does Social and Organizational Support Moderate Emotional Intelligence Training Effectiveness? *Behavioral Sciences*, 14(4). <https://doi.org/10.3390/bs14040276>
- Santoro, G., Vrontis, D., Thrassou, A., & Dezi, L. (2018). The Internet of Things: Building a knowledge management system for open innovation and knowledge management capacity. *Technological Forecasting and Social Change*, 136, 347–354. <https://doi.org/10.1016/j.techfore.2017.02.034>
- Sari, R. F. A., & Sukarno, G. (2023). Analysis of Knowledge Management, Skill and Work Attitude on Employee Performance at PT. Bank BNI Bojonegoro Branch Office. *Jurnal Ekonomi Dan Bisnis Digital*, 2(3), 763–776. <https://doi.org/10.55927/ministal.v2i3.4803>
- Schaufeli, W. B., & Bakker, A. B. (2004). Job demands, job resources, and their relationship with burnout and engagement: A multi-sample study. *Journal of Organizational Behavior*, 25(3), 293–315. <https://doi.org/10.1002/job.248>
- Shao, J., Zhang, R., & Zhang, S. (2022). *The Mechanism and Causes of Counterproductive Work Behavior: Organizational Constraints, Interpersonal Conflict, and Organizational Injustice*.
- Spector, P. E., Fox, S., Penney, L. M., Bruursema, K., Goh, A., & Kessler, S. (2006). The dimensionality of counterproductivity: Are all counterproductive behaviors created equal? *Journal of Vocational Behavior*, 68(3), 446–460. <https://doi.org/10.1016/j.jvb.2005.10.005>
- Sugiyono. (2019). *Metode Penelitian Kuantitatif Kualitatif dan R&D*. Alfabeta.

- Sukarno, G., & Kustini, K. (2018). Pemicu Kinerja Karyawan Perbankan Melalui Penguanan Knowledge Management Dan Budaya Kerja. *Jurnal Inovasi Bisnis Dan Manajemen Indonesia*, 1(Nomor 4).
- Szewczyk, M., & Szeliga-Duchnowska, A. (2023). Measurement and taxonomy of counterproductive work behaviors. *Scientific Papers of Silesian University of Technology Organization and Management Series*, 2023(184). <https://doi.org/10.29119/1641-3466.2023.184.28>
- Tsen, M. K., Gu, M., Tan, C. M., & Goh, S. K. (2023). Homeworking and Employee Job Stress and Work Engagement: A Multilevel Analysis from 34 European Countries. *Social Indicators Research*, 168(1–3), 511–538. <https://doi.org/10.1007/s11205-023-03138-1>
- Ulfia Salma, N., Purnomo, R., & Anggraeni, A. I. (2023). The Effect of Work Stress on Counterproductive Work Behavior (CWB) and the role of Agreeableness as a Moderating Variable. *International Sustainable Competitiveness Advantage*, V, 120–130.