

## DAFTAR PUSTAKA

- Abukhader, S. M., & Jönson, G. (2004). Logistics and the environment: Is it an established subject? *International Journal of Logistics Research and Applications*, 7(2), 137–149.
- Aldaijy, Emad Y., 2004. The Multidimensional Measurements of Geographic Information System (GIS) Effectiveness in Crisis Managements. 2004 Command and Control Research and Technology Symposium The Power of Information Age Concepts and Technologies. Riyadh 11685 Saudi Arabia.
- Aldholay, A. H., Isaac, O., Abdullah, Z., & Ramayah, T. (2018). The role of transformational leadership as a mediating variable in DeLone and McLean information system success model: The context of online learning usage in Yemen. *Telematics and Informatics*, 35(5), 1421–1437.
- Al-Emran, M., Mezhuyev, V., & Kamaludin, A. (2019). PLS-SEM in information systems research: a comprehensive methodological reference. In *Proceedings of the International Conference on Advanced Intelligent Systems and Informatics 2018 4* (pp. 644-653). Springer International Publishing.
- Almeshref, Y., & Khwanda, H. (2022). Information Systems Effect on Enabling Knowledge Management. *International Journal of Professional Business Review*, 7(5), 1–27.
- Arikunto, S., (2010). *Prosedur Penelitian - Suatu Pendekatan Praktik* (14th ed.). Jakarta: Rineka Cipta.
- Ausat, A. M. A., Al Bana, T., & Gadzali, S. S. (2023). Basic Capital of Creative Economy: The Role of Intellectual, Social, Cultural, and Institutional Capital. *Apollo: Journal of Tourism and Business*, 1(2), 42–54.
- Baroudi, J. J., Olson, M. H., & Ives, B., (1986). Impact of User Involvement on Information Satisfaction.pdf. *Management of Computing*, 29(3), 232–238.
- Brien, J. O., & Markas, G. (2011). *Management Information System* (Vol. 10th).
- Brynjolfsson, E., (1993). The productivity paradox of information technology. *Communications of the ACM*, 36(12), 66–77.

- Chin, W. W. (1998). The Partial Least Squares Approach to Structural Equation Modeling. *Modern Methods for Business Research*, 295, 336.
- Choy, K., Gunasekaran, A., Lam, H. et al. (2014). Impact of information technology on the performance of logistics industry: the case of Hong Kong and Pearl Delta region. *J Oper Res Soc* 65, 904–916.
- Davenport, T. H., & Prusak, L. (1997). *Working knowledge: How organizations manage what they know*. Boston, MA: Harvard Business School Press.
- DeLone, W. H., & Mclean, E. R. (1992). The quest for the dependent variable. *Information Systems Research. Information System Research*, 3(1), 60–95.
- DeLone, W. H., & McLean, E. R. (2003). The DeLone and McLean model of information systems success: a ten-year update. *Journal of management information systems*, 19(4), 9-30.
- Eldrandaly, K. A., Naguib, S. M., & Hassan, M. M., (2015). A Model for Measuring Geographic Information Systems Success. *Journal of Geographic Information System*, 07(04), 328–347.
- Fornell, C., & Larcker, D. (1981). Fornell, C., & Larcker, D. F. (1981). Evaluating Structural Equation Models with Unobservable Variables and Measurement Error. *Journal of Marketing Research*, 18(1), 39–50.
- Franklin, H. Joseph, Christian M, R., M, H. G. T., & Marko, S. (2017). A Primer on Partial Least Squares Structural Equation Modeling. In *Long Range Planning* (Vol. 46).
- Frémont, A. (2009). Shipping Lines and Logistics. *Transport Reviews*, 29(4), 537–554.
- Garson, G. D. (2016). Partial least squares. *Regression and structural equation models*.
- Gefen, D., Straub, D., Boudreau, M.-C. (2000). Structural equation modeling and regression: Guidelines for research practice. *Commun. Assoc. Inf. Syst.* 4, 1–77.
- Ghozali, I. (2016) *Aplikasi Analisis Multivariate Dengan Program IBM SPSS 23*. Edisi 8. Semarang: Badan Penerbit Universitas Diponegoro.
- Ghozali, Imam. (2018). *Aplikasi Analisis Multivariate dengan Program IBM SPSS 25*. Badan Penerbit Universitas Diponegoro: Semarang.

- Gouvernal, E. and Huchet, J.-P. (1998) La logistique des conteneurs. Le principal enjeu de l'industrie maritime de ligne régulière [The Logistics of the containers: the major Issue for the shipping lines], in: G. Fassio (Ed.) La Logistique, Maîtrise du Temps et de L'espace? [Logistics: The control of time and space?], pp. 77–87 (Nantes: Université de Nantes).
- Grover, V., Jeong, S., Segars, A. (1996). Information systems effectiveness: the construct space and patterns of application. *Inf. Manage.* 31(4), 177–191.
- Hair, J. F., Ringle, C. M., & Sarstedt, M. (2011). PLS-SEM: Indeed a silver bullet. *Journal of Marketing theory and Practice*, 19(2), 139-152.
- Henseler, J., Hubona, G., Ray, P.A. (2016). Using PLS path modeling in new technology research: updated guidelines. *Ind. Manag. Data Syst.* 116(1), 2-20.
- Henseler, J., Ringle, C. M., & Sarstedt, M. (2012). Using partial least squares path modeling in advertising research: Basic concepts and recent issues. *Handbook of Research on International Advertising*, January 2012, 252–276.
- Hopia, N., Maryam, N., Saiddah, V., Gadzali, S. S., & Ausat, A. M. A. (2023). The Influence of Online Business on Consumer Purchasing in Yogya Grand Subang. *Journal on Education*, 5(3), 10297-32R.10301.
- JARUPATHIRUN., (2007). Exploring the influence of perceptual factors in the success of web-based spatial DSS. *Decision Support Systems* 43 (2007) 933–951.
- KRAAK, M.-J., & ORMELING, F. J., (2011). Cartography: visualization of spatial data. In *Choice Reviews Online* (Third, Vol. 49).
- Laudon, K. C., & Laudon, J. P. (2010). *Management information systems: Managing the digital firm* (12th ed.). Upper Saddle River, NJ: Pearson Education.
- Laudon, K. C., & Laudon, J. P. (2014). *Management information systems: Managing the digital firm* (14th ed.). Upper Saddle River, NJ: Pearson Education.
- Nguyen, T. D., Nguyen, T. M., & Cao, T. H. (2015). Information Systems Success: A Literature Review. *Lecture Notes in Computer Science*, 242–256.

- Ojo, A. I. (2017). Validation of the DeLone and McLean information systems success model. *Healthcare informatics research*, 23(1), 60-66.
- Paramita, R. W. D., Rizal, N., & Sulistyan, R. B. (2021). *Metode Penelitian Kuantitatif* (3rd ed.). Widyagama Press.
- Petter, S., DeLone, W., & McLean, E. (2008). Measuring information systems success: Models, dimensions, measures, and interrelationships. *European Journal of Information Systems*, 17(3), 236–263.
- Pfohl, H.-C. (2000). *Logistics Systems: Fundamentals of Management* (in German), 6th edn (Berlin, Springer).
- Purwanto, A., & Sudargini, Y. (2021). Partial Least Squares Structural Equation Modeling (PLS-SEM) Analysis for Social and Management Research : A Literature Review. *Journal of Industrial Engineering & Management Research*, 2(4), 114–123.
- Rai, A., Lang, S. S., & Welker, R. B. (2002). Assessing the validity of IS success models: An empirical test and theoretical analysis. *Information Systems Research*, 13(1), 50–69.
- RETRIALISCA, F., (2017). *Pengukuran Kesuksesan Sistem Informasi Berdasarkan D&M Model Dan Cobit 5 (Studi Kasus: Universitas Airlangga)* (Vol. 5). Institut Teknologi Sepuluh Nopember.
- Ringle, C. M., Sarstedt, M., & Straub, D. W. (2012). A critical look at the use of PLS-SEM in MIS Quarterly. *MIS Quarterly: Management Information Systems*, 36, iii–xiv.
- Ringle, C. M., Sarstedt, M., & Straub, D. W. (2012). A critical look at the use of PLS-SEM in MIS Quarterly. *MIS Quarterly: Management Information Systems*, 36, iii–xiv.
- Sari, H. V., Aknuranda, I., & Ramdani, F. (2023). Information System Success Model untuk Evaluasi Sistem Informasi Penataan Ruang Kota berbasis Geographic Information System (GIS). *Jurnal Teknologi Informasi Dan Ilmu Komputer*, 10(4), 731–738.
- Sarstedt M., Ringle C.M., dan Hair J.F. (2017). Partial Least Square Structural Equation Modeling. Dalam : Homburg C., Klarmann M., Vomberg A. (eds) *Handbook of Marketing Research*. Springer, Cham.

- Sarstedt, M., Ringle, C. M., & Hair, J. F. (2021). Handbook of Market Research. In Handbook of Market Research (Issue July).
- Sholihin, M dan Ratmono, D. (2013). Analisis SEM-PLS dengan WarpPLS 3.0.
- Sugiyono. (2015). Metode Penelitian Pendidikan (Pendekatan Kuantitatif, Kualitatif, dan R&D). In Metode Penelitian Pendidikan (Pendekatan Kuantitatif, Kualitatif, dan R&D). Alfabeta.
- Sugiyono. (2017). Metode Penelitian Bisnis - Pendekatan Kuantitatif, Kualitatif, Kombinasi, dan R&D (3rd ed.; S. Y. Suryandari, Ed.). Bandung: Alfabeta.
- Sutrisno, S., Ausat, A. M. A., Permana, B., & Harahap, M. A. K. (2023). Do Information Technology and Human Resources Create Business Performance: A Review. *International Journal of Professional Business Review: Int. J. Prof. Bus. Rev.*, 8(8), 14.
- Urbach, N., & Müller, B. (2011). The Updated DeLone and McLean Model of Information Systems Success. *Integrated Series in Information Systems*, 1-18.
- VAN CAUTER L et al., (2017). The explanatory power of the Delone & McLean model in the public sector: A mixed method test. *Information Polity*, 22(1), 41–55.
- Venkatesh, V., Ramesh, V., & Massey, A. (2003). Understanding Usability in Mobile Commerce. *Communications of the ACM*, 46(12), 53–56.
- Wang, Y.-S., & Liao, Y.-W. (2008). Assessing eGovernment systems success: A validation of the DeLone and McLean model of information systems success. *Government Information Quarterly*, 25(4), 717–733.
- Wetzels, M., Odekerken-Schroder, G., & van Oppen, C. (2009). Using PLS path modeling for assessing hierarchical construct models: Guidelines and empirical illustration. *MIS Quarterly: Management Information Systems*, 3, 177–195.
- Yamin, S., & Kurniawan, H. (2011). *Generasi Baru Mengolah Data Penelitian dengan Partial Least Square Path Modeling*. Penerbit Salemba Infotek.
- Yang, Z., & Fang, X. (2004). Online service quality dimensions and their relationships with satisfaction: A content analysis of customer reviews of securities brokerage services. *International Journal of Service Industry Management*, 15(3), 302–326.