

DAFTAR PUSTAKA

Dian Eko, 2011, “Penilaian kinerja perusahaan dengan metode Malcolm Baldrige Criteria for Performance di PT Daido Metal Indonesia

www.fst-uia.com/fakultas-uia/images/jurnal/871280.pdf

Hardiansyah, 2012, “Analisi Pengaruh Pendekatan Malcolm Baldrige Criteria for Performance Excellence terhadap kinerja PT. Trakindo Utama cabang medan”

Jurnal Skripsi (online)

https://www.academia.edu/12862647/Analisis_Pengaruh_Pendekatan_Malcolm_Baldrige_Criteria_for_Performance_Excellence_Terhadap_Kinerja_PT_Trakindo_Utama_Cabang_Medan

Mathis dan Jackson, 2006, Penilaian kinerja (Online)

NIST, 2013. 2013-2014 *Criteria for Performance Excellence* (online)

<https://www.nist.gov/baldrige/2013-2014-criteria-performance-excellence>

PT.PJB, Visi dan Misi perusahaan: Paiton, Situbondo

PT.PJB, Struktur Organisasi Perusahaan, Paiton, Situbondo

Sugiyono, 2007, kuesioner

repository.umy.ac.id/bitstream/handle/123456789/8783/F.%20Bab%20II.pdf?..6...

..6...

Sugiyono, 2007, statistis untuk penelitian (ebook)

<https://slides.tips/ebook-statistik-untuk-penelitian-by-prof-dr-sugiyono.html#>

https://www.academia.edu/29336490/STATISTIK_UNTUK_PENELITIAN

by Prof. Dr. Sugiyono <http://hadiusman52.blogspot.co.id/2014/01/kuesioner>.

Uji validitas dan uji realibilitas (online)

<http://www.statsdata.my.id/2011/12/uji-validitas-dan-reliabilitas.html>

Vincent Gasperz, 2007, GE Way and Malcolm Baldrige Criteria for Performance

Excellence. Gramedia Pustaka Utama : Jakarta