

## DAFTAR PUSTAKA

- Abdillah, W. (2018). *Metode Penelitian Terpadu Sistem Informasi*.
- Ainul Bahsir, N. . (2020). Penerapan Model UTAUT 2 Untuk Mengetahui Faktor-Faktor Yang Memengaruhi Penggunaan SIORTU. *Elinvo*, 5(1).
- Akbar, M. ., & S.N. Alam. (2020). E-Commerce Dasar Teori Dalam Bisnis Digital. *Yayasan Kita Menulis*.
- Alqahtani, A. M. (2018). *The Impact of Social Media on the Acceptance of the COVID-19 Vaccine : A CrossSectional Study from Saudi Arabia*. 2673–2681.
- Angelina, R. J., Hermawan, A., & Suroso, A. I. (2019a). Analyzing E-Commerce Success using DeLone and McLean Model. *Journal of Information Systems Engineering and Business Intelligence*, 5(2), 156.  
<https://doi.org/10.20473/jisebi.5.2.156-162>
- Angelina, R. J., Hermawan, A., & Suroso, A. I. (2019b). Analyzing E-Commerce Success using DeLone and McLean Model. *Journal of Information Systems Engineering and Business Intelligence*, 5(2), 156.  
<https://doi.org/10.20473/jisebi.5.2.156-162>
- Antovski, L., & Gusev, M. (2014). *M-Commerce Services with the Growing Momentum of Wireless Revolution*. <http://www.ii.edu.mk>
- Bhattacharjee, A. (2001). Understanding Information Systems Continuance: An Expectation-Confirmation Model. *MIS Quartely*, 25(3), 351–370.
- Brier, J., & lia dwi jayanti. (2020). *Aplikasi web dengan simulasi kredit menggunakan codeigniter framework pada toko langgeng elektronik*. 21(1), 1–9. <http://journal.um-surabaya.ac.id/index.php/JKM/article/view/2203>
- Carundeng, M. J., Kaunang, S. T. ., Arie, S., Lumenta, M., & Rumagit, A. M. (2013). Pembuatan Prototipe m-Commerce, Pemesanan Tiket Angkutan Antar Kota Berbasis Wireless Application Protocol. *E-Jurnal Teknik Elektro Dan Komputer*.
- Cohen, J. (1988). *Statistical Power Analysis for the Behavioral Sciences* (2nd ed.). *New York: Routledge*.
- Delone, W. H., & Mclean, E. R. (2003). The DeLone and McLean Model of Information Systems Success: A Ten-Year Update. In *Information Systems Research, Journal of Management Information Systems* (Vol. 19, Issue 4).
- Dirgantari, P. D., Hidayat, Y. M., Mahphoth, M. H., & Nugraheni, R. (2020a). Level of use and satisfaction of e-commerce customers in covid-19 pandemic period: An information system success model (issm) approach. *Indonesian Journal of Science and Technology*, 5(2), 261–270.  
<https://doi.org/10.17509/ijost.v5i2.24617>

- Dirgantari, P. D., Hidayat, Y. M., Mahphoth, M. H., & Nugraheni, R. (2020b). Level of use and satisfaction of e-commerce customers in covid-19 pandemic period: An information system success model (issm) approach. *Indonesian Journal of Science and Technology*, 5(2), 261–270.  
<https://doi.org/10.17509/ijost.v5i2.24617>
- Dodge. (2008). *The concise encyclopedia of statistics*.
- Erwin, E., & Wijaya, A. (2019). Penggunaan Model DELONE Dan MCLEAN Dalam Mengukur Kesuksesan Aplikasi GO-JEK Di Palembang. *JuSiTik : Jurnal Sistem Dan Teknologi Informasi Komunikasi*, 3(1), 9.  
<https://doi.org/10.32524/jusitik.v3i1.624>
- Garson, G. D. (2016). Partial Least Squares: Regression & Structural Equation Models. In Multi-Label Dimensionality Reduction. *Statistical Associates Publishing*.
- Hair, J. F., Hult, G. T. ., Ringle, C. M., & Sarstedt, M. (2017). A primer on partial least squares structural equation modeling (PLS-SEM). *International Journal of Research & Method in Education (2nd Ed.)*.
- Harmayani, H. et al. (2020). E-Commerce: Suatu Pengantar Bisnis Digital. *Yayasan Kita Menulis*.
- Hartono, J. ., & Abdillah, W. (2014). Konsep dan Aplikasi PLS untuk Penelitian Empiris. *Yogyakarta: BPFE, 1*.
- Harumy, H. F., & Amrul, H. M. Z. . (2018). Aplikasi Mobile Zagiyan ( Zaringan Digital Nelayan) Dalam Menunjang Produktivitas Dan Keselamatan, Dan Kesehatan Nelayan ( Studi Kasus Kelompok Nelayan Percut). *It Journal Research and Development*, 2(2), 52–61.  
[https://doi.org/10.25299/itjrd.2018.vol2\(2\).1249](https://doi.org/10.25299/itjrd.2018.vol2(2).1249)
- Henseler, J., Ringle, C. ., & Sinkovics, R. . (2009). The use of partial least squares path modeling in international marketing. In New Challenges to International Marketing. *Advances in International Marketing*, 20, 277–319.
- Indah, M., & Agustin, H. (2019). PENERAPAN MODEL UTAUT (UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY) UNTUK MEMAHAMI NIAT DAN PERILAKU AKTUAL PENGGUNA GO-PAY DI KOTA PADANG. *Jurnal Eksplorasi Akuntansi*,.
- Kotler, P., & Keller, K. L. (2006). *Creating customer value, satisfaction, and loyalty*. In *Marketing Management*.
- Kurniawati, et al. (2018). *Analisa Pengaruh Mobile Banking Terhadap Kinerja Perusahaan Sektor Perbankan Yang Tercatat Di Bursa Efek Indonesia*.
- Laudon, K. C., & Laudon, J. P. (2014). *Management Information System: Managing the Digital Firm*. *New Jersey: Pearson Education Limited*.
- Mahendra, I., Sulistianto, S. W., Mulyani, A., Wiyatno, A., & Rosanto, O. (2020).

- Assessing E-Commerce Success from a Millennial Perspective in Indonesia. *Journal of Physics: Conference Series*, 1.
- Margono. (2004). Metodologi Penelitian Pendidikan. *Rineka Cipta*.
- Nani, D. A., & Lina, L. F. (2022). Determinants of Continuance Intention to Use Mobile Commerce during the Emergence of COVID-19 In Indonesia: DeLone and McLean Perspective. *SRIWIJAYA INTERNATIONAL JOURNAL OF DYNAMIC ECONOMICS AND BUSINESS*, 5(3), 261. <https://doi.org/10.29259/sijdeb.v5i3.261-272>
- Nassuora, A. B. (2013). Understanding factors affecting the adoption of M-commerce by consumers. *Journal of Applied Sciences*, 13(6), 913–918. <https://doi.org/10.3923/jas.2013.913.918>
- Pemerintah Kota Surabaya. (2022). *Lewat E-peken Surabaya, Omzet Toko Kelontong Bisa Mencapai Puluhan Juta*. Surabaya.Go.Id. <https://surabaya.go.id/id/berita/68372/lewat-e-peken-surabaya-omzet-toko-kelontong-bisa-mencapai-puluhan-juta>
- Pitt, L. F., Watson, R. T., Kavan, C. B., Leyland, :, & Pitt, F. (1995). Service Quality: A Measure of Information Systems Effectiveness IS Service Quality-Measurement Service Quality: A Measure of Information Systems Effectiveness. In *Source: MIS Quarterly* (Vol. 19, Issue 2).
- Prakarsya, A., Megira, S., & Firdaus. (2022). *SISTEM INFORMASI RENTAL SEPEDA MOTOR BERBASIS PHP : Hypertext Preprocessor PHP-BASED MOTORCYCLE RENTAL INFORMATION SYSTEM : Hypertext Preprocessor*. 5(1), 45–49.
- Putra, R. D. E. (2022). *Rancang Bangun Aplikasi Pemesanan Online Tiket Bioskop Berbasis Mobile*. May, 14.
- R, S., & S, V. (2012). Integrated Series in Information Systems. *The Annals of Information Systems*, 28.
- Redaksi. (2022). Aplikasi E-Peken Milik Pemkot Surabaya Bermasalah, Ini Sederet Keluhan Warga. *Selalu.Id*. <https://selalu.id/news-1111-aplikasi-epeken-milik-pemkot-surabaya-bermasalah-ini-sederet-keluhan-warga>
- Riswandi, D. (2019). *Transaksi On-Line (E-Commerce) : Peluang Dan Tantangan Dalam Perspektif Ekonomi Islam*.
- S Pressman, R., & R Maxim, R. (2015). *Software Engineering: A Practitioner's Approach* (8th ed.). McGraw-Hill.
- Salameh, A. A. M., Ahmad, H., Zulhumadi, F., & Abubakar, F. M. (2018). Relationships between system quality, service quality, and customer satisfaction: M-commerce in the Jordanian context. *Journal of Systems and Information Technology*, 20(1), 73–102. <https://doi.org/10.1108/JSIT-03-2017-0016>

- Senn, J. A. (2000). *The Emergence of M-Commerce. Computer. 33(12)*, 148–150.
- Sugandi, M. A., & Halim, R. M. N. (2020). Analisis End-User Computing Satisfaction (Eucs) Pada Aplikasi Mobile Universitas BiSugandi, M. A., & Halim, R. M. N. (2020). Analisis End-User Computing Satisfaction (Eucs) Pada Aplikasi Mobile Universitas Bina Darma. *Sistemasi*, 9(1), 143. <https://doi.org>. *Sistemasi*, 9(1), 143.
- Sugiyono. (2017). *Metode Penelitian Kuantitatif Kualitatif dan R&D. Alfabeta*.
- Taber. (2018). *The use of Cronbach's alpha when developing and reporting research instruments in science education*.
- Tam, C., & Oliveira, T. (2016). Understanding the impact of m-banking on individual performance: DeLone & McLean and TTF perspective. *Computers in Human Behavior*, 61, 233–244. <https://doi.org/10.1016/j.chb.2016.03.016>
- Trivedi, J. P. & Tvivedi, H. (2018). Investigating the Factors That Make a Fashion App Successful: The Moderating Role of Personalization. *Journal of Internet Commerce*, 17(2), 170–187.
- Umaroh, S., & Barmawi, M. M. (2021). Delone and mclean model of academic information system success. *EEA - Electrotehnica, Electronica, Automatica*, 69(2), 92–101. <https://doi.org/10.46904/eea.21.69.2.11080011>
- Varshney, U., & Vetter, R. (2002). Mobile commerce: Framework, applications and networking support. *Mobile Networks and Applications*, 7(3), 185–198. <https://doi.org/10.1023/A:1014570512129>
- Venkatesh, V., Morris, M. G., Davis, G. B., & Davis, F. D. (2003). User Acceptance of Information Technology: Toward a Unified View. *MIS Quartely*, 27(3), 425–478.
- Wei, T.T., Marthandan, G., Chong, A.Y.L., Ooi, K.B. and Arumugam, S. (2009). *What Drives Malaysian M-Commerce Adoption? An Empirical Analysis. Industrial Management & Data Systems. 109*, 370–388. <http://dx.doi.org/10.1108/02635570910939399>
- Winarso, K., Jufriyanto, M., & Yahya, H. (2019). ANALISIS KUALITAS PELAYANAN INTERNET INDIHOMEPADA PT. X DENGAN PENDEKATAN PART LEAST SQUARE. 20(1), 77–87.
- Yassierli, Y., Vinsensius, V., & Mohamed, M. S. S. (2019). The Importance of Usability Aspect in M-Commerce Application for Satisfaction and Continuance Intention. *Makara Journal of Technology*, 22(3), 149. <https://doi.org/10.7454/mst.v22i3.3655>