

Daftar Pustaka

- Abdussalam. (2008). *Manajemen Personalialia (Manajemen Sumber Daya Manusia)*. Jakarta : Ghalia.
- Argyris, C. (1994). Good Communication that Blocks Learning. *Harvard Business Review*, 77-85.
- Asang, S. (2012). *Membangun Sumber Daya Berkualitas (Perspektif Organisasi Publik)*. Surabaya: Brilian Internasional.
- Asri Laksmi Riani, M. (2011). *Perspektif Kompensasi*. Surakarta: Yuma Pustaka.
- Astuti, P. (2004). *Hubungan Intellectual Capital dan Business Performance*. Semarang: Magister Sains Akuntansi Universitas Diponegoro.
- Astuti, P. (2011). Trust dan Kultur Organisasi Sebagai Penggerak Intellectual Capital Terhadap Kinerja Organisasi. *Jurnal Siasat Bisnis*, 267-283.
- Astuti, P., & A, S. (2005). Hubungan Intellectual Capital dan Business Performance Dengan Diamond Specification: Sebuah Perspektif Akuntansi. *Proceeding Simposium Nasional*, 694-707.
- Augusty, F. (2006). *Metode Penelitian Manajemen: Pedoman Penelitian untuk Skripsi, Tesis dan disertai Ilmu Manajemen*. Semarang: Universitas Diponegoro.
- B, J., & Elaine. (2006). *Social Foundation of Thought and Action*. Englewood Cliffs: Prentice Hall.
- Barney, J., & MH, H. (1994). Trustworthiness As A Source of Competitive Advantage. *Strategic Management Journal*, 175-190.
- Bijlsma, K., & P, K. (2003). Introduction: Trust within Organization. *Personnel Review*, 543-556.
- Bontis, N. (1995). Organizational Learning and Leadership: A Literature Review of Two Fields. *Published Proceedings of ASAC '95*.
- Bontis, N. (1996). There's a Price on Your Head: Managing Intellectual Capital Strategically. *Business Quarterly*, 40-47.
- Bontis, N. (1998). Intellectual Capital: An Exploratory Study That Develops Measures and Models. *Management Decision*, 63-76.
- Bontis, N. (2001). *Chapter XVI, Managing Organizational Knowledge by Diagnosing Intellectual Capital: Framing and Advancing the State of the Field*. Ontario, Canada: McMaster University.

- Bontis, N. (2002). Intellectual Capital Disclosure in Canadian Corporations. *Journal of Human and Costing Accounting*.
- Bontis, N., WCC, K., & S, R. (2000). Intellectual Capital and Business Performance in Malaysian Industries. *Journal of Intellectual Capital*, 85-100.
- Bouwen, R., & R, F. (1991). Organizational Innovation and Learning: Four Patterns of Dialogue Between the Dominant Logic and the New Logic. *International Studies of Management and Organization*, 37-51.
- Brinker, B. (2000). "Intellectual Capital: Tomorrows Asset, Today Challenge". Retrieved from <http://www.cpavision.org/vision/wpaper05b.cfm>
- Brown, C, M, R., & D, S. (1993). Becoming a High Performance Work Organization: The Role of Security, Employee Involvement and Training. *The International Journal of Human Resource Management*, 247-275.
- Buttle, F. (2004). *Customer Relationship Management*. Bayu Media Publishing.
- Carter, William, K., & Usry, M. F. (2001). *Akuntansi Biaya*. Jakarta: Salemba Empat.
- Chin, W. (1995). Partical Least Squareis to LISREL as Principal Componwnta Analysis is to common Factor Analysis. *Technology Studies*, 315-319.
- Clemente, M., & DS, G. (1999). Organizational Culture Clashes. *Executive Excellence*, 12.
- Crossan, M., H, L., R, W., & L, D. (1995). Organizational Learning: Dimensions for A Theory. *International Journal of Organizational Analysis*, 337-360.
- Cummings, L., & P, B. (1996). The Organizational Trust Inventory (OTI), Development and Validation ain Biljsma, K. and P. Koopman. *Personel Review*, 543-555.
- Curral, S., & TA, J. (1995). Measuring Trust Between Organizational Boundary Role Persons. *Organizational Behavior and Human Decision Process*, 151-170.
- Damanpour, F. (1991). Organization Innovation: A Meta Analysis of Effects of Determinants and Moderators. *Academy of Management Journal*, 555-590.
- Deng, S., & J, D. (1994). Measuring Market Orientation: A Multi Factor, Multi Item Approach. *Journal of Marketing Management*, 725-742.
- Dodgson, M. (1992). The Future for Technological Collaboration. *Futures*, 459-470.
- Dwiyanto, A. (2008). *Reformasi Birokrasi Publik di Indonesia*. Yogyakarta: PPSK-UGM.
- Edvinsson, L., & Malone, M. (1997). *Intellectual Capital. The proven way to establish your company's real value by measuring its hidden brainpower*. London: Judy Piatkus (Publishers) Limited.
- Edvinsson, L., & Sullivan. (1996). Developing a Model for Managing Intellectual Capital. *European Management Journal*.

- Gefen. (2000). Structural Equation Modeling Techniques and Regression: Guidelines For Research Practice. *Communication of AIS*.
- Geisser, S. (1975). The Predictive Sample Reuse Method with Application. *Journal of The American Statistical Association*.
- Ghozali, I. (2006). *Structural Equation Modeling Metode Alternatif dengan Partial Least Square*. Semarang : Badan Penerbit Universitas Diponegoro.
- Ghozali, I. (2008). *Aplikasi Analisis Multivariate dengan Program SPSS*. Semarang : Badan Penerbit Universitas Diponegoro.
- Goffee, R., & G, J. (1996). What Holds the Modern Company Together? *Harvard Business Review*, 133-148.
- Goh, P. C. (2005). Intellectual Capital Performance of Commercial Banks in Malaysia. *Journal of Intellectual Capital*, 285-396.
- Greenberg, J., & RA, B. (1997). *Behaviors in Organizations*. Ohio: South Western Publishing.
- Greger, K. (1999). A Positive Corporate Culture is the Soul of Retention. *Hotel and Motel Management*, 10.
- Gulati, R. (1995). Does familiarity breed trust? The implications of repeated ties for contractual choice in alliances. *Academy of Management Journal*, 85-112.
- Hair, J., & et.al. (1995). *"Multivariate Data Analysis With Reading"*. New Jersey: Prentice Hall.
- Hanks. (2002). Corporate Governance and Intellectual Capital: Some Conceptualisations Corporate Governance. 259-275.
- Henderson, R., & I, C. (1994). Measuring Competence? Exploring Firm Effects in Pharmaceutical Research. *Strategic Management Journal*, 63-84.
- Indriantoro, N., & Supomo, B. (2011). *Metodologi Penelitian Bisnis untuk Akuntansi dan Manajemen*. Yogyakarta: BPFE.
- Itami, H. (1987). *Mobilizing Invisible Asset*. Cambridge: Harvard University Press.
- Johnson, & Johnson. (1997). *Emotional Intelligence*. New Jersey: Prentice Hall Inc.
- Johnson, Johnson, & Stanne, M. B. (2000). *Cooperative Learning Methods: A Meta Analysis*. Minnesota: University of Minnesota.
- Kogut, B., & U, Z. (1992). Knowledge of The Firm, Combinative Capabilities and the Replication of Technology. *Organization of Science*, 383-397.
- Kohli, A., & BJ, J. (1990). Market Orientation: the Construct, Research Propositions, and Managerial Implications. *Journal of Marketing*, 1-18.

- Kornbluh, H., R. P., & SJ, S. (1987). Empowerment, Learning and Control in Workplaces: a Curricular View. *Zeitschrift Fur Sozialisationforschung Und Erziehungssoziologie*, 253-268.
- Kotler, Philip, & Armstrong, G. (2005). *Dasar-Dasar Pemasaran*. Jakarta: Indeks.
- Levering, R. (1993). *The 100 Best Companies to Work in America*. New York: Currency/Doubleday.
- Lichtenthal, J., & DT, W. (1992). Becoming Market Oriented. *Journal of Business Research*, 191-207.
- Mangkunegara, A. P. (2008). *Manajemen Sumber Daya Manusia*. Bandung: PT. Remaja Rosdakarya.
- Marriages. (2001). *Qualities of successful marriages*. Retrieved from <http://geocities.com/tdeedins/SUCCESSFULMARRIAGES.htm>
- Martins, N. (2002). A Model for Managing Trust. *Journal of Manpower*, 745-769.
- Mayer, R., J. D., & F, S. (1995). An Integrative Model of Organizational Trust. *Academy of Management Review*, 3.
- Mayo, A. (2000). "The Role of Employee Development in the Growth of Intellectual Capital". *Personal Review*, 521-533.
- McGill, M., JW, S., & D, L. (1992). Managerial Practices in learning organizations. *Organizational Dynamics*, 5-17.
- Moehariono. (2012). *Pengukuran Kinerja Berbasis Kompetensi*. Jakarta: PT. Raja Grafindo Persada.
- Moingeon, B., & A, E. (1996). *Proceedings of Organizational Learning and Learning Organization Symposium '96*. United Kingdom: Lancaster.
- Morgan, R., & Hunt, S. (1994). "The commitment-trust theory of relationship marketing". *Journal of Marketing*, 20-38.
- Mustopadidjadja. (2003). *Manajemen Proses Kebijakan Publik Formulasi, Implementasi, dan Evaluasi Kinerja*. Jakarta: Lan dan Duta Pertiwi.
- Narver, J., & SF, S. (1990). The Effect of A Market Orientation on Business Profitability. *Journal of Marketing*, 20-35.
- Nicolini, D. (1993). Apprendimento Organizzativo e Pubblica Amministrazione Locale. *Autonomie Locali e Servizi Sociali*, 277-287.
- Nimran, U. (2009). *Perilaku Organisasi*. Jakarta: Kencana.
- Nyhan, R. (2000). Changing the Paradigm: Trust and Its Role in Public Sector Organizations. *American Review of Public Administration*, 614-635.

- Pablo. (2002). "Intellectual Capital reporting in Spain: a comparative review". *Journal of Intellectual Capital*, 61-81.
- Parker, SK, S, M., & PR, J. (1994). Dimensions of Performance Effectiveness in High Involvement Work Organizations. *Human Resource Management Journal*, 1-21.
- Pfeffer, & J. (1994). Competitive Advantage Through People. *California Management Review*, 9-28.
- Pfeffer, J., & GR, S. (1978). *The External Control of Organizations: A Resource Dependence Perspective*. New York: Harper and Row.
- Prof, D. W., & M, P. (2013). *Manajemen Kinerja*. Jakarta: PT. RajaGrafindo Persada.
- Pulic, A. (1998). *Managing the Performance of Intellectual Potential in Knowledge Economy*. Retrieved from <http://www.measuringip.at/Opapers/Pulic/Vaictxt.vaictxt.html>
- Robbins, S., & Judge. (2002). *Perilaku Organisasi*. Jakarta: Salemba Empat.
- Roos, J., Roos, G., Nocola, C. D., & Leif, E. (1997). *Intellectual Capital Navigation in the New Business Landscape*. New York: New York University Press.
- Rousseau, J. J. (2007). *Perjanjian Sosial*. Jakarta: Visimedia.
- Sabel, C. (1993). Studied Trust: Building New Forms of Cooperation in a Volatile Economy. *America Psychologist*, 1-7.
- Sadler, P. (1994). The Management of Talent. *Human Resource Management International Digest*, 37-39.
- Sadri, G., & B, L. (2001). Developing Corporate Culture as a Competitive Advantage. *Journal of Management Development*, 853-859.
- Senge, P. (1990). *The Fifth Discipline: The Art and Practice of The Learning Organization*. New York: Doubleday Currency.
- Smith, J., & WB, B. (1997). The Effect to Hell, the Dynamics of Distrust in a Era of Quality in Biljsma, K. and P. Koopman. *Personel Review*, 543-555.
- Soedjono. (2005). Pengaruh Budaya Organisasi Terhadap Kinerja Organisasi dan Kepuasan Kerja Karyawan pada Terminal Umum di Surabaya.
- Stewart, T. (1997). *Intellectual Capital: The New Wealth of Organizations*. New York: Doubleday.
- Stone, M. (1974). Cross Validatiry Choice and Assesment of Statistical Predictions. *Journal of The Royal Statistical Society*, 111-133.
- Storey, J. (1995). HRM: Still Marching on, or Marching Out? in Storey, J. *Human Resource Management: A Critical Text*.

- Sudarmanto. (2009). *Kinerja dan Pengembangan Kompetensi SDM*. Yogyakarta: Pustaka Pelajar.
- Sugiyono. (2005). *Memahami Penelitian Kuantitatif*. Bandung: CV. Alfabeta.
- Sugiyono. (2008). *Metode Penelitian Kuantitatif Kualitatif dan R&D*. Bandung: CV. Alfabeta.
- Suherman, A. (2017). Peranan Kinerja yang Dipengaruhi Trust, Kultur Organisasi dan Kepemimpinan Transformational Terhadap Nilai Perusahaan. *Jurnal Ilmiah Ilmu Ekonomi (Ilmu Akuntansi, Pajak dan Manajemen)*, 45-60.
- Sunarta, I., & PD, A. (2007). *Pengaruh Intellectual Capital Terhadap Business Performance (Studi Pada Perusahaan Jasa di Propinsi Daerah Tingkat I Bali*. Denpasar: Universitas Pendidikan Nasional.
- Sveiby, & Erik, K. (1997). "What Is Knowledge Management?". *Virtual Library on Knowledge Management*.
- Sweeney, Paul, D., & Mcfarlin. (2002). *Organizational Behavior Solutions for Management*. New York: McGraw Hill.
- T, K., & Yeremias. (2008). *Enam Dimensi Strategi Administrasi Publik Konsep, Teori dan Isu*. Yogyakarta: Gava Media.
- Tangkilisan, & S, H. N. (2005). *Manajemen Publik*. Jakarta: PT. Gramedia.
- Thomas, K., & BE, V. (1990). Cognitive Elements of Empowerment: An Interpretative Model of Intrinsic Task Motivation. *Academy Management Review*, 66-82.
- Townley, B. (1993). Foucault, Power/Knowledge, and Its Relevance for Human Resource Management. *Academy Management Review*, 518-545.
- Turban, E., King, D., Lee, J., Warkentin, M., & Chung, H. (2002). *A Managerial Perspective (Second Edition)*. New York: Prentice Hall.
- Umam, K. (2010). *Perilaku Organisasi*. Bandung : Pustaka Setia.
- West, & P. (1994). The Concept of the Learning Organization. *Journal of European Industrial Training*, 15-21.
- Wibowo, A. (2006). *Kajian Tentang Perilaku Pengguna Sistem Informasi dengan Pendekatan Technology Acceptance Model* . Jakarta : Universitas Budi Luhur.
- Widyaningrum, A. (2004). Modal Intelektual. *Jurnal Akuntansi dan Keuangan Indonesia*, 16-25.
- Wright, P., GC, M., & A, M. (1994). Human Resources and Sustained Competitive Advantage: A Resourced Based Perspective. *International Journal of Human Resource Management*, 301-326.
- Zimmerman, M. (1990). Towards a Theory of Learned Hopefulness: A Structural Model Analysis of Participation and Empowerment. *Journal of Research in Personality*, 71-86.